



Adapet CGM V Plus - Set Up Guide

The Adapet CGM V Plus is a continuous glucose monitoring (CGM) system designed for veterinary use to provide real-time interstitial glucose readings for animal patients. The system integrates a wearable sensor for pets, a mobile app for pet owners, and a Vet Portal for veterinarians, enabling seamless monitoring and data sharing.

This guide provides detailed instructions for veterinarians and veterinarian technicians to set up, use, and troubleshoot the Adapet CGM V Plus in a clinical setting.

System Components

The Adapet CGM V Plus system includes:

- **Device Box:** The device box contains:
 - **Applicator:** A tool for securely attaching the sensor to the patient.
 - **Sensor:** A small device applied to the patient's skin to measure interstitial glucose levels.
 - **Quick Start Guide:** Contains a QR code for app download and application instructions.
- **Mobile App:** Available on iOS and Android, used by pet owners to view real-time glucose data.
- **Vet Portal:** A web-based platform for veterinarians to monitor patient data and manage settings.

Setting Up the Vet Portal

The Vet Portal allows veterinarians to monitor patient glucose data and manage clinic settings.

1. Access the Vet Portal:

- Navigate to www.adapetmedical.com.
- Select **Vet Portal** to log in or create an account.
- On the Vet Portal page, select **Create account** to create a clinic profile.

2. Vet Portal Registration:

- Use a general clinic email (e.g., info@yourclinic.com) and a shareable password for use by all veterinarians in the practice.
- Complete the registration form with the clinic details.

- Verify the account via the confirmation link sent to the clinic email. Check spam/junk folders if the email is not in the inbox.

3. Configure Vet Portal Settings:

- Log in to the Vet Portal.
- Select the **Profile** icon in the top right corner of the dashboard.
- Review the following:
 - Clinic Vet ID: Unique identifier for your practice.
 - Glucose Unit Settings: Select preferred units (mg/dL or mmol/L).
 - Unique QR Code: Used to link sensors to the Vet Portal.
- Print or save the QR code for use during sensor linking.

Tip: Display the QR code in an easily accessible location, such as a digital file or a printed copy in the clinic.

Configuring the Mobile App

The Adapet CGM A1 app enables pet owners to view glucose readings and share data to the Vet Portal. Veterinarians should guide pet owners through the setup process.

1. Download the App:

- Locate the Quick Start Guide in the device box, which includes the app download QR code.
- Scan the QR code to download the app from the App Store (iOS) or Google Play (Android). Alternatively, search “Adapet CGM A1”.

2. Set Up the Pet Owner’s Profile:

- Open the app and grant permission for Bluetooth access when prompted.
- Instruct the pet owner to create a profile using their email address and password.
- The pet owner will receive a verification email. Have them click the link to verify their account.
- Once verified, the app is ready to activate a sensor.

Note: Ensure the pet owner’s device has Bluetooth enabled and is compatible with the app (iOS 13+ or Android 5+ recommended).

Installing the Sensor

Proper sensor installation is critical for accurate glucose readings.

1. Prepare the Application Site:

- Select the interscapular area (between the shoulder blades) of the patient.
- Shave a 2 × 2 inch patch down to the skin to ensure secure adhesion.
- Clean the area thoroughly with alcohol to remove dirt or oils.
- Allow the site to dry completely before proceeding.
- Apply a Skin Tac wipe thoroughly to the area. Let it become tacky (30-60 seconds).

2. Prepare the Sensor Applicator:

- Prime the applicator by following the following 4 steps.
 - Push the Push Key to the top until locked - marked (1)
 - Tear open the upper cover and lift upper cover - marked (2)
 - Press the button down - marked (3). Close upper cover ***Make sure to press button down firmly and hear a 'click'.**
 - Twist lower cover clockwise and pull to remove - marked (4) ***The sensor adhesive pad and needle will now be exposed.**

3. Apply the Sensor:

- Align the applicator over the prepared area.
- Press straight down with firm, even pressure to ensure full contact with the skin.
- Wait 30 seconds before gently pulling the applicator away.
- Confirm the sensor is secure.

Starting a New Sensor

1. Activate the Sensor:

- In the Adapet app, **Activate Device** screen, select **Scan QR Code**.
- Use the app's QR scanner to scan the QR code located on the CGM Applicator and **confirm**.
- Alternatively, manually enter the 7 digit **device code (Axxxxxx)** located under the QR code and **confirm**.
- The sensor will begin initializing. This will take 1 hour, with a count down timer **(59:59)** displayed on the main screen.

Note: Ensure Bluetooth is on and advise pet owners to keep the mobile device within 16 feet of the sensor during initialization.

Linking the Sensor to the Vet Portal

To enable real-time monitoring in the Vet Portal:

- In the app select **Clinic** in the bottom navigation menu.
- Select **Scan Vet ID**, use the app's QR scanner to scan the clinic's unique QR code (saved or printed during Vet Portal setup) or manually enter the Vet ID and select **Search By ID**.
- The clinic will be displayed; select **Add** to link.
- This links the patient's sensor to the Vet Portal, allowing real-time glucose data access.

Monitoring and Maintenance

- **Data Transmission:** The sensor must remain within 16 feet of a Bluetooth-enabled device for stable readings. Recommend a dedicated device for home monitoring.
- **Patient Monitoring:** Instruct pet owners to check the sensor site daily for signs of irritation, infection, or detachment. The site should remain clean and dry, especially in the first 24 hours post-application.
- **Data Review:** Use the Vet Portal to monitor glucose trends, set alerts for high or low readings, and share reports with pet owners as needed.

Troubleshooting

Connection Issues:

- Confirm Bluetooth is enabled on the paired device.
- Ensure the device is within 16 feet of the sensor.
- Verify that the app and device firmware are updated to the latest versions.

Inconsistent Readings:

- Check the sensor's adhesion for secure attachment.
- Confirm the mobile device is within Bluetooth range.

Persistent Issues:

- Contact support at **1-888-444-2618** or **support@adapetmedical.com**. Please provide a description of the issue along with a screenshot of the status page for faster resolution.

Tip: Restart the app or device if connectivity issues persist.

Safety Precautions

- **Sensor Damage or Ingestion:** If the sensor is damaged or ingested, advise the pet owner to contact your clinic immediately.
- **Site Monitoring:** Instruct pet owners to monitor the application site for redness, swelling, or infection. Report any issues to the clinic promptly.

- **Post-Application Care:** Ensure the site remains clean and dry for at least 24 hours after application to prevent detachment.

Support and Resources

For technical or clinical support:

- **Email:** support@adapetmedical.com
- **Phone:** 1 888 444 2618
- **Website:** www.adapetmedical.com (includes FAQs, setup guides, and software updates)
- **Dedicated Veterinary Support:** Our Veterinary Support Team is available to assist with technical questions or device integration into your practice.

Feedback: Submit feedback or report issues via the Vet Portal or support@adapetmedical.com.